

Browser	Issue
General Issues Affecting Multiple Browsers	<p>Certain PeopleTools features (for example, the Back button, charts, menu breadcrumbs, and others) do not function properly in a private browsing session.</p> <p>Work-Around</p> <p>To enable full PeopleTools functionality, disable private browsing in the browser.</p>
General Issues Affecting Multiple Browsers	<p>After an upgrade, users might encounter anomalies with the display of fonts and certain images, such as the menu icon.</p> <p>Work-Around</p> <p>To clear the browser cache:</p> <ol style="list-style-type: none"> 1. Sign out of your PeopleSoft application. 2. Empty the browser cache. 3. Close any open instances of your browser. 4. Open a new instance of your browser. 5. Sign in to your PeopleSoft application.
General Issues Affecting Multiple Browsers	<p>When accessing certain external URLs, the browser displays no content, or alternatively, a security error message.</p> <p>To prevent “clickjacking” by malicious, third-party websites, certain website owners use the X-Frame-Options header to prevent their website content from being opened within a frame. If your PeopleSoft site attempts to open external content (external URLs) within the target content area of the page or with the related content frame, you may encounter this situation.</p> <p>Whether an error message is displayed or no content is displayed is dependent on the browser and version used and how it handles the X-Frame-Options header.</p> <p>Work-Around</p> <p>Open the external website content in a new browser window.</p>