# Second Year Student Survey (SYSS) Preliminary Findings

Graduation Initiative Steering Committee
March 16, 2018

| Category                           | All Second-Year Students |        | <b>Survey Respondents</b> |        |
|------------------------------------|--------------------------|--------|---------------------------|--------|
| Total                              | 1710                     |        | 428                       |        |
| <u>Sex</u>                         |                          |        |                           |        |
| Female                             | 1130                     | 66.08% | 335                       | 78.27% |
| Male                               | 580                      | 33.92% | 93                        | 21.73% |
| Race/Ethnicity                     |                          |        |                           |        |
| American Indian / Alaska Native    | 11                       | 0.64%  | 2                         | 0.47%  |
| Asian                              | 198                      | 11.58% | 53                        | 12.38% |
| Black / African American           | 67                       | 3.92%  | 20                        | 4.67%  |
| Latino/a                           | 753                      | 44.04% | 175                       | 40.89% |
| Native Hawaiian / Pacific Islander | 14                       | 0.82%  | 4                         | 0.93%  |
| White                              | 511                      | 29.88% | 133                       | 31.07% |
| Two or More Races / Ethnicities    | 140                      | 8.19%  | 36                        | 8.41%  |
| Decline to State                   | 16                       | 0.94%  | 5                         | 1.17%  |
| Underrepresented Minority          |                          |        |                           |        |
| (URM)                              | 845                      | 49.42% | 201                       | 46.96% |
| Not Underrepresented Minority      | 865                      | 50.58% | 227                       | 53.04% |

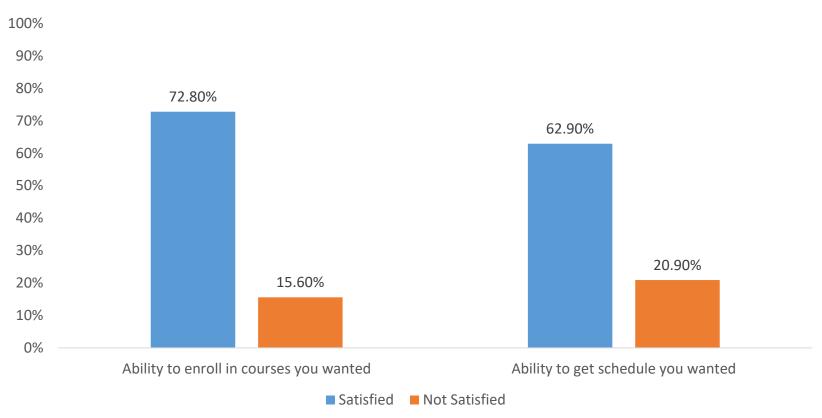
| Category                       | All Second-Year | Students | Survey Response | <u>ondents</u> |
|--------------------------------|-----------------|----------|-----------------|----------------|
| Class Standing                 |                 |          |                 |                |
| Freshman (<30 units as of Fall |                 |          |                 |                |
| 2017)                          | 1015            | 59.36%   | 197             | 46.03%         |
| Sophomore (30-59 units)        | 664             | 38.83%   | 214             | 50.00%         |
| Junior (60-89 units)           | 29              | 1.70%    | 15              | 3.50%          |
| Senior (90+ units)             | 2               | 0.12%    | 2               | 0.47%          |
| <u>College</u>                 |                 |          |                 |                |
| COBA                           | 246             | 14.39%   | 45              | 10.51%         |
| CEHHS                          | 414             | 24.21%   | 106             | 24.77%         |
| CHABSS                         | 687             | 40.18%   | 181             | 42.29%         |
| CSM                            | 326             | 19.06%   | 91              | 21.26%         |
| Undeclared                     | 37              | 2.16%    | 5               | 1.17%          |
| Hours Working                  |                 |          |                 |                |
| Not working                    | ?               |          | 145             | 34.44%         |
| Working 1-20 hours             | ?               |          | 181             | 42.99%         |
| Working more than 20 hours     | ?               |          | 95              | 22.57%         |

| General Category              | Question  | Measure   |
|-------------------------------|---|---|
|                               | Second-year students (SY) affected by registration / schedule issues? | Satisfaction with course availability   |
| Campus Systems /<br>Processes | SY issues with "customer service" or access to support?               | Satisfaction with institutional interactions; more/less access to campus support  |
|                               | When do SY think they'll graduate?                                    | Estimated time to degree  |
| Faculty                       | SY access to faculty? Access to major faculty?                        | More/less access to faculty;<br>Positive Faculty Interaction;<br>Major Confidence |

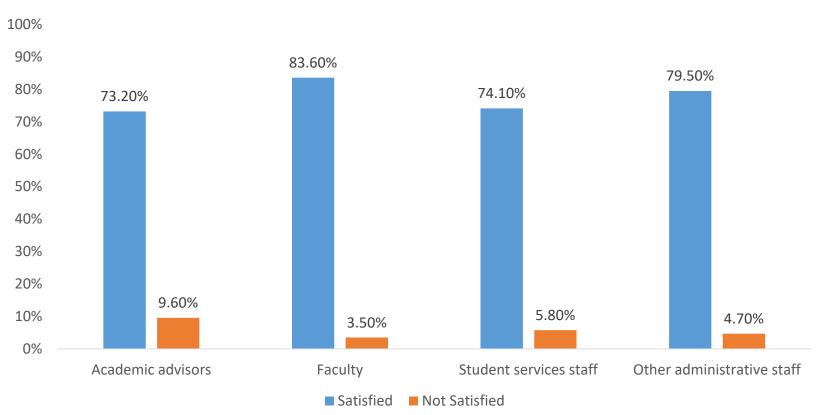
| General Category | Question                                      | Measure  |
|------------------|---|--|
| Course Design    | SY taking more difficult courses?             | More/less difficult courses  |
|                  | SY making connections to major and/or career? | Major Confidence   |
|                  | SY interested in courses / learning?          | More/less interesting courses; Engaged Learning; General Academic Satisfaction |
| Campus Climate   | SY not connected to CSUSM?                    | Sense of Belonging; more/less connected to campus                              |
|                  | SY not connected to peers?                    | Positive Peer Interactions   |
|                  | SY feeling hostile racial climate?            | Perceptions of Racial Climate  |

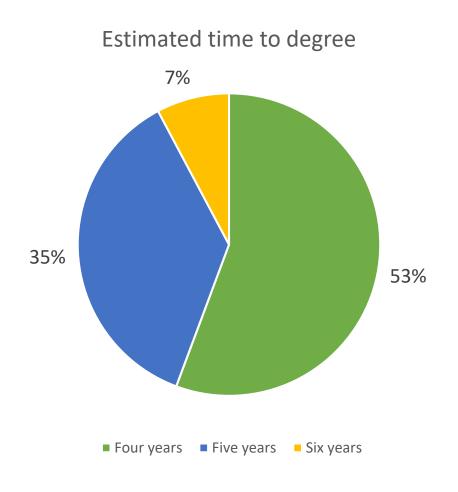
| General Category             | Question  | Measure  |
|------------------------------|---|--|
| Student Support and Services | SY under financial stress?                                    | Not directly apart from working hours  |
|                              | SY lacking academic and career advising?                      | Satisfaction with advising;<br>Major Confidence  |
|                              | SY lacking general support?                                   | More/less access to support  |
|                              | SY not committed to major?                                    | Major Confidence   |
| Other                        | SY issues with motivation, self-confidence, or self-efficacy? | Academic Self-Concept; Goal and Institutional Commitment; more/less confidence in academic ability |
|                              | SY issues with external commitments / interests?              | Not directly   |



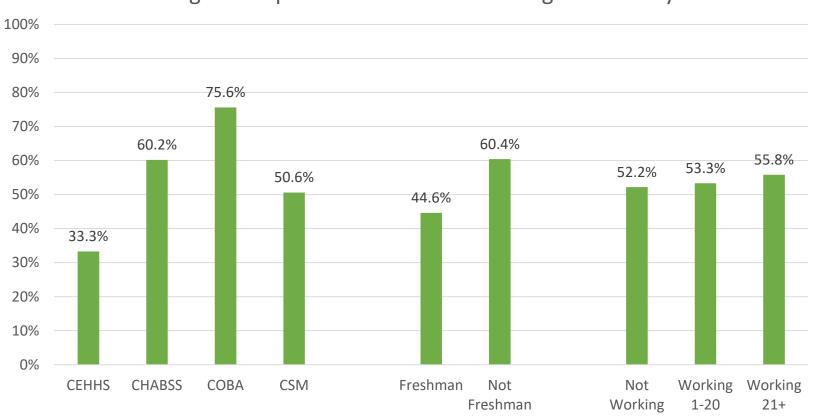


#### Satisfaction with Institutional Interactions

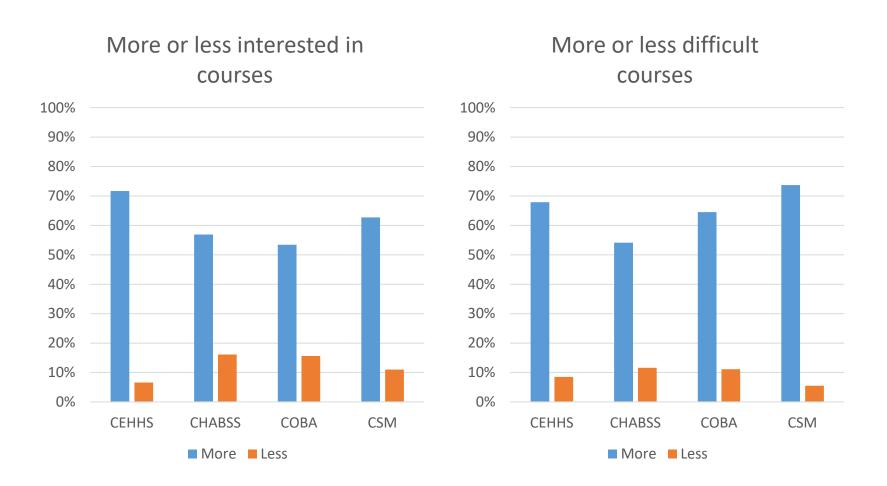




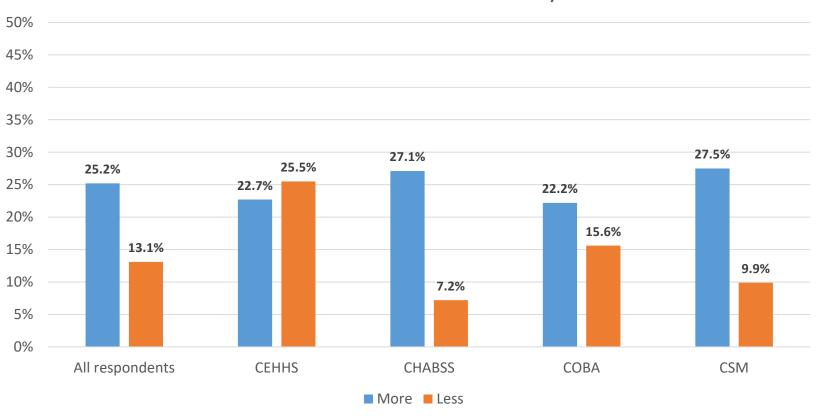
#### Percentage of respondents that estimate degree in four years



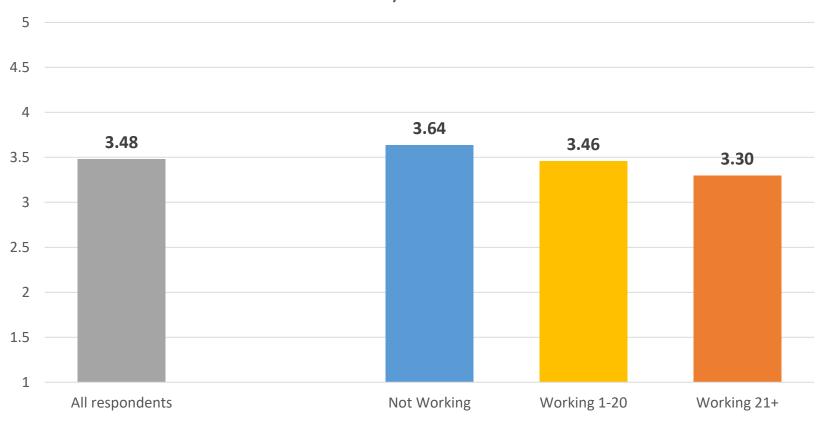


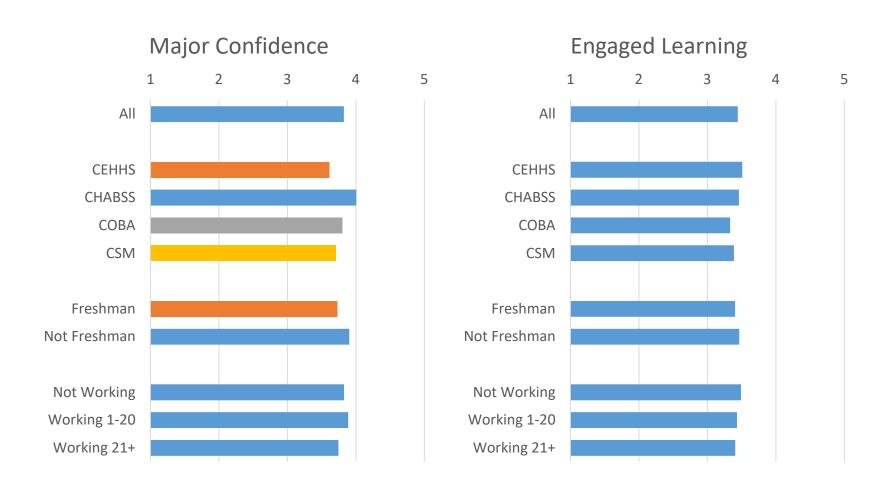


#### More or less access to faculty

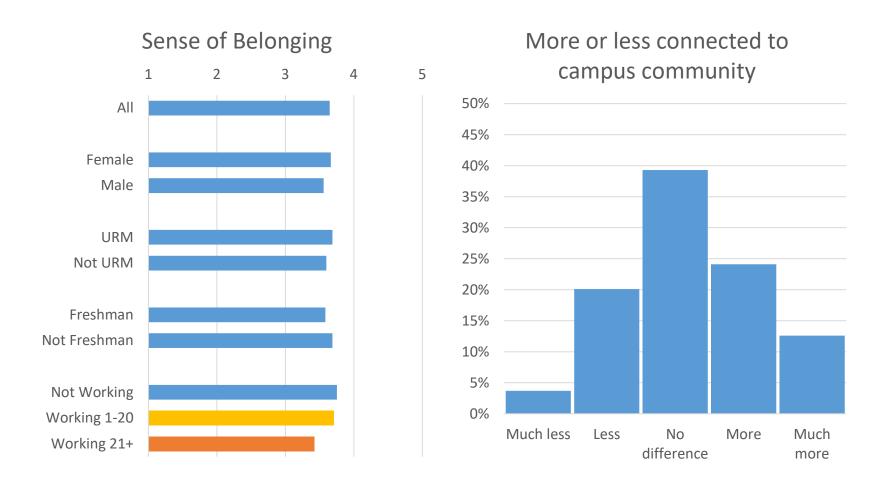


#### Positive Faculty Interactions Scale



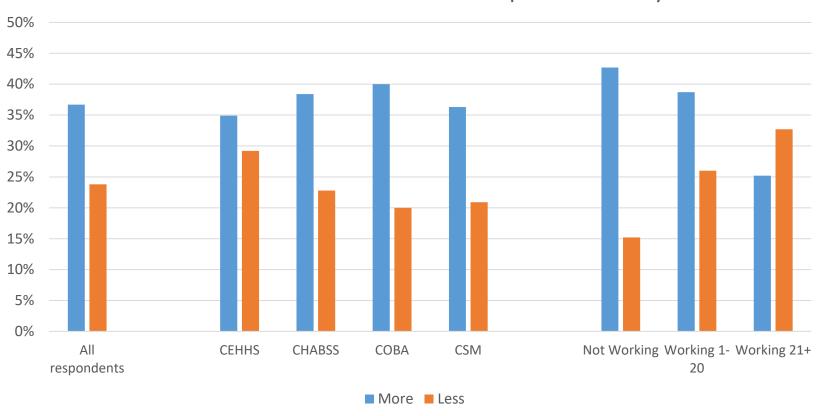


# Campus Climate



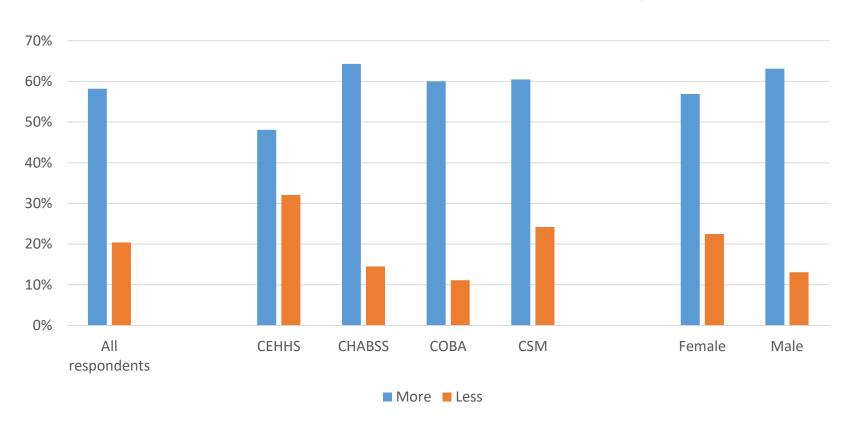
# Campus Climate

#### More or less connected to the campus community



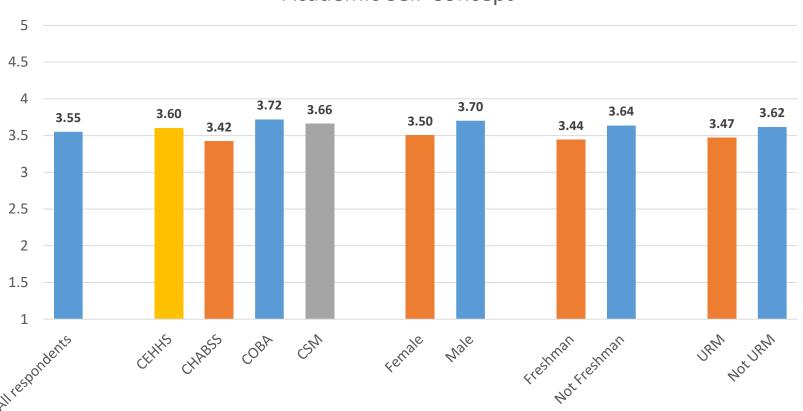
# SY Self-Perception

More or less confidence in academic ability



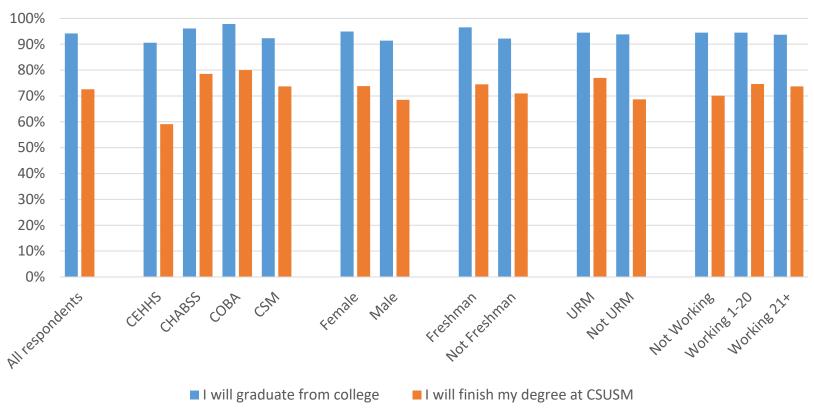
# SY Self-Perception

#### Academic Self-Concept



# SY Self-Perception

Agreement with Goal and Institutional Commitment statements



### Takeaways

- SY are generally satisfied with their ability to get the courses they need; less so to get the schedule they want
- SY are generally satisfied with their interactions with institutional actors, particularly with faculty
- More than half of SY still think they're going to graduate in four years, even those with <30 units</li>

- SY generally see their courses are more interesting and more difficult, though this varies by College
- SY access to faculty varies by College and quality of interaction varies by hours working
- Classroom and learning engagement is steady but Major Confidence is volatile

# Takeaways

- Racial climate does not seem to vary across these categories\*
- Sense of Belonging and connection to campus varies by hours working
- Academic Self-Concept varies considerably

- Goal commitment is very high and steady
- Institutional commitment is lower and varies, particularly by College